



Smart City Telecom

DSL Business Grade High Speed Internet Access

Service Acceptable Use Policy

Customers may use the Service and their Internet account for communications, research, public relations, education, and entertainment. This Smart City Telecom ("Company") Acceptable Use Policy ("AUP") describes certain uses, which are consistent with the purposes of the Company and the Internet. This Policy is not intended to exhaustively list all such possible uses or abuses.

Customers must:

- respect the culture and civility of communication and discourse on or through the Internet.
- to maintain respect for privacy, legal issues, and courtesy to other Internet users and network resources.
- obey all federal and state laws regarding your use of the Internet and information obtained or transmitted through the Internet
- respect the ownership of information including copyright and license agreements
- be courteous in your use of the Internet and network resources
- respect the opinions of others and their right to voice those opinions
- respect the culture and civility of communication and discourse on or through the Internet
- respect the privacy of other users; for example, you should not intentionally seek information on, obtain copies of, or modify files, other data, or passwords belonging to other users, or represent yourself as another user unless explicitly authorized to do so by that user
- respect the legal protection provided by copyright and license to programs and data
- use the Internet in ways consistent with ethical guidelines and accepted community standards; malicious use is not acceptable
- follow the Acceptable Use Policies of any networks you may use as an ftp or telnet site
- be aware that many networks are production or communications networks that many people rely on for business, education, or communications; uses that significantly interfere with the ability of others to make effective use of the network are not acceptable
- assume that information and resources are private to the individuals and organizations which own or hold rights to those resources and information unless specifically stated otherwise by the owners or holders of rights; it is not acceptable to use Smart City's Internet Service to access information or resources unless permission to do so has been granted by the owners or holders of rights to those resources or information

Customers may not use Company Internet services:

- for any purpose which violates US federal or state laws
- to interfere with or disrupt network users, services or equipment including distributing unsolicited advertising, propagating computer worms or viruses, and using the network to make unauthorized entry to other computational, information, or communications devices or resources
- to transmit threatening, obscene, or harassing materials
- in a manner that precludes or significantly hampers its use by others
- to send messages likely to result in the loss of recipients' work or systems
- to send or respond to "chain letters"
- to broadcast messages to lists or individuals that have not explicitly expressed an interest in such messages, particularly where such use causes congestion of the networks or otherwise interferes with the work of others
- to intentionally develop programs that harass other users or infiltrate a computer or computing system and/or damage or alter the software components of a computer or computing



- to resell the Service or otherwise charge others to use the Service. The Service is for the personal use of the Customer only and Customer agrees not to use the Service for operation as an Internet Service Provider (“ISP”) or for any other business enterprise.

Commercial Use:

Traditionally the Internet has not been used for commercial or advertising purposes. Many networks, sponsored by government or educational institutions, still have stringent restrictions on commercial use. While the opportunities for commercial use are extremely attractive, there are accepted methods of accomplishing commercial objectives. Other Internet users must seek out or ask for the information.

- You must appropriately market, advertise, or circulate public relations for your products or services; for example, you may create a World Wide Web home page to advertise products or services and give support or ordering instructions or you may start a news group to open a forum for discussion. Other Internet users may then choose to view your home page or participate in discussions.
- Unsolicited advertising is not acceptable. Advertising is permitted on some mailing lists and news groups if they explicitly allow advertising. Announcements of new products or services are acceptable.